

VCN Board Meeting
April 17, 2007, 6 PM – 8 PM
411 Dunsmuir St., Vancouver, BC

In attendance: Jim Sayre, Richard Smith, Chantal Iorio, Michael Gurstein, Michael Felczak, Tom Hansen, and Steven Chan (quorum present).

Board Membership: New and old members

With the resignation of Lisa, Romina, and Scott, we need to think about new board members. Board members are encouraged to consider potential new members to join the Board, especially in areas of strategic interest.

Financial Report

Tom presented the financial reports.

Tom also reported on CAP news: No guarantees yet, but some positive signs that it may be renewed for next year.

Staff Report

Steven is currently exploring a potential partnership with a computer recycling company.

Strategic Planning

We discussed the potential for an HRDC/Services Canada application or grant:

- This would be a major undertaking, perhaps for next year
- It would involve large sums of money; planning staff and time would be needed

We discussed and agreed to setup an online user survey.

- The questions should be short and ask about VCN services.
- Some initial questions:
 - What services do you use?
 - What services are you most satisfied with?
 - What services are you least satisfied with?
 - How would you rate your experience with VCN (scale of 1 to 10)?
 - What services would you be interested in that VCN does not currently provide?